POTENTIAL CHANGES TO YOUR BILLING CYCLE

As part of an efficiency effort, the City of Bethlehem has redrawn water meter reader routes. The changes may affect the billing cycles of some customers. Your next bill may arrive earlier or later in the three-month cycle and be of a lesser or greater amount. The following bill will bring your account back into a quarterly schedule.

Bethlehem Water Department officials used geographic information system technology to analyze the City's entire service area. The new routes are based around population density and geographic distance and will allow meter readers to more effectively collect information.

Bethlehem serves approximately 113,000 residential, industrial and commercial customers in the City, Fountain Hill and Freemansburg and parts of Allen, Bethlehem, East Allen, Hanover (Lehigh), Hanover (Northampton), Lower Saucon, Salisbury and Upper Saucon townships.

Thank you for your cooperation during this change. We look forward to continuing to serve you.

David Brong, Director Water and Sewer Resources City of Bethlehem

